



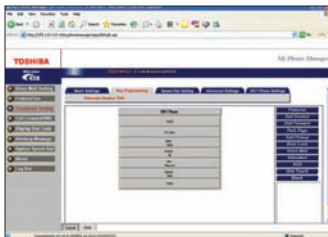
Multiple Applications on a Single Integrated Platform

The Strata® Media Application Server integrates with the Strata CIX™ to host a variety of value-added applications within one platform. Because it reduces the need for multiple servers to support each application separately, the Strata Media Application Server dramatically decreases the cost and complexity of deploying multiple applications. Available in two size platforms, the Strata Media Application Server fits every Strata CIX system and every budget.

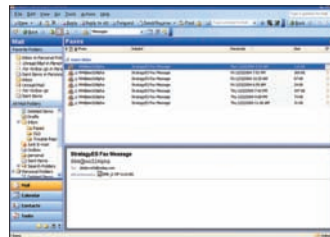
Applications include Auto Attendant, Voice Mail, Automated Speech Recognition (ASR), Text-to-Speech, Fax, Unified Messaging, Interactive Voice Response (IVR), Automatic Call Distribution (ACD), ACD

Reporting, Toshiba-approved 3rd party CTI applications, Info Manager® Web-based telephone applications, FeatureFlex® adaptability tools, and browser-based system administration.

The Strata Media Application Server is one of the first devices that combine voice applications from multiple vendors onto a single platform using Host-based Media Processing (HMP) technology. The advantage of HMP is that it eliminates the need for expensive voice resource boards and provides a sleek, efficient IP-based solution.



My Phone Manager®



Unified Messaging



Info Manager



eManager®

Agent Traffic for All Agents		Date Range		Page 1 of 11	
Agent	Start	End	Start	End	Count
Agent 1	08:00	09:00	08:00	09:00	100
Agent 2	08:00	09:00	08:00	09:00	150
Agent 3	08:00	09:00	08:00	09:00	200
Agent 4	08:00	09:00	08:00	09:00	250
Agent 5	08:00	09:00	08:00	09:00	300
Agent 6	08:00	09:00	08:00	09:00	350
Agent 7	08:00	09:00	08:00	09:00	400
Agent 8	08:00	09:00	08:00	09:00	450
Agent 9	08:00	09:00	08:00	09:00	500
Agent 10	08:00	09:00	08:00	09:00	550
Agent 11	08:00	09:00	08:00	09:00	600
Agent 12	08:00	09:00	08:00	09:00	650
Agent 13	08:00	09:00	08:00	09:00	700
Agent 14	08:00	09:00	08:00	09:00	750
Agent 15	08:00	09:00	08:00	09:00	800
Agent 16	08:00	09:00	08:00	09:00	850
Agent 17	08:00	09:00	08:00	09:00	900
Agent 18	08:00	09:00	08:00	09:00	950
Agent 19	08:00	09:00	08:00	09:00	1000
Agent 20	08:00	09:00	08:00	09:00	1050
Agent 21	08:00	09:00	08:00	09:00	1100
Agent 22	08:00	09:00	08:00	09:00	1150
Agent 23	08:00	09:00	08:00	09:00	1200
Agent 24	08:00	09:00	08:00	09:00	1250
Agent 25	08:00	09:00	08:00	09:00	1300
Agent 26	08:00	09:00	08:00	09:00	1350
Agent 27	08:00	09:00	08:00	09:00	1400
Agent 28	08:00	09:00	08:00	09:00	1450
Agent 29	08:00	09:00	08:00	09:00	1500
Agent 30	08:00	09:00	08:00	09:00	1550
Agent 31	08:00	09:00	08:00	09:00	1600
Agent 32	08:00	09:00	08:00	09:00	1650
Agent 33	08:00	09:00	08:00	09:00	1700
Agent 34	08:00	09:00	08:00	09:00	1750
Agent 35	08:00	09:00	08:00	09:00	1800
Agent 36	08:00	09:00	08:00	09:00	1850
Agent 37	08:00	09:00	08:00	09:00	1900
Agent 38	08:00	09:00	08:00	09:00	1950
Agent 39	08:00	09:00	08:00	09:00	2000
Agent 40	08:00	09:00	08:00	09:00	2050
Agent 41	08:00	09:00	08:00	09:00	2100
Agent 42	08:00	09:00	08:00	09:00	2150
Agent 43	08:00	09:00	08:00	09:00	2200
Agent 44	08:00	09:00	08:00	09:00	2250
Agent 45	08:00	09:00	08:00	09:00	2300
Agent 46	08:00	09:00	08:00	09:00	2350
Agent 47	08:00	09:00	08:00	09:00	2400
Agent 48	08:00	09:00	08:00	09:00	2450
Agent 49	08:00	09:00	08:00	09:00	2500
Agent 50	08:00	09:00	08:00	09:00	2550
Agent 51	08:00	09:00	08:00	09:00	2600
Agent 52	08:00	09:00	08:00	09:00	2650
Agent 53	08:00	09:00	08:00	09:00	2700
Agent 54	08:00	09:00	08:00	09:00	2750
Agent 55	08:00	09:00	08:00	09:00	2800
Agent 56	08:00	09:00	08:00	09:00	2850
Agent 57	08:00	09:00	08:00	09:00	2900
Agent 58	08:00	09:00	08:00	09:00	2950
Agent 59	08:00	09:00	08:00	09:00	3000
Agent 60	08:00	09:00	08:00	09:00	3050
Agent 61	08:00	09:00	08:00	09:00	3100
Agent 62	08:00	09:00	08:00	09:00	3150
Agent 63	08:00	09:00	08:00	09:00	3200
Agent 64	08:00	09:00	08:00	09:00	3250
Agent 65	08:00	09:00	08:00	09:00	3300
Agent 66	08:00	09:00	08:00	09:00	3350
Agent 67	08:00	09:00	08:00	09:00	3400
Agent 68	08:00	09:00	08:00	09:00	3450
Agent 69	08:00	09:00	08:00	09:00	3500
Agent 70	08:00	09:00	08:00	09:00	3550
Agent 71	08:00	09:00	08:00	09:00	3600
Agent 72	08:00	09:00	08:00	09:00	3650
Agent 73	08:00	09:00	08:00	09:00	3700
Agent 74	08:00	09:00	08:00	09:00	3750
Agent 75	08:00	09:00	08:00	09:00	3800
Agent 76	08:00	09:00	08:00	09:00	3850
Agent 77	08:00	09:00	08:00	09:00	3900
Agent 78	08:00	09:00	08:00	09:00	3950
Agent 79	08:00	09:00	08:00	09:00	4000
Agent 80	08:00	09:00	08:00	09:00	4050
Agent 81	08:00	09:00	08:00	09:00	4100
Agent 82	08:00	09:00	08:00	09:00	4150
Agent 83	08:00	09:00	08:00	09:00	4200
Agent 84	08:00	09:00	08:00	09:00	4250
Agent 85	08:00	09:00	08:00	09:00	4300
Agent 86	08:00	09:00	08:00	09:00	4350
Agent 87	08:00	09:00	08:00	09:00	4400
Agent 88	08:00	09:00	08:00	09:00	4450
Agent 89	08:00	09:00	08:00	09:00	4500
Agent 90	08:00	09:00	08:00	09:00	4550
Agent 91	08:00	09:00	08:00	09:00	4600
Agent 92	08:00	09:00	08:00	09:00	4650
Agent 93	08:00	09:00	08:00	09:00	4700
Agent 94	08:00	09:00	08:00	09:00	4750
Agent 95	08:00	09:00	08:00	09:00	4800
Agent 96	08:00	09:00	08:00	09:00	4850
Agent 97	08:00	09:00	08:00	09:00	4900
Agent 98	08:00	09:00	08:00	09:00	4950
Agent 99	08:00	09:00	08:00	09:00	5000
Agent 100	08:00	09:00	08:00	09:00	5050

ACD Reporting



User Adaptable Solutions

TOSHIBA

Leading Innovation >>>

SPECIFICATIONS

Model	MicroMAS (MicroMAS-D/MicroMAS-H)				2U MAS			
Capacities	Up to 8 ports assigned as either 8 voice mail ports, 8 ACD ports, or a combination of voice mail ports and ACD ports. Voice Mail message storage up to 5,000 hours.				Up to 32 HMP ports assigned as 32 voice mail ports or 32 ACD ports, or up to 16 voice mail ports and up to 16 ACD ports. Voice Mail message storage up to 5,000 hours.			
Measurements	Width	Height	Depth	Weight	Width	Height	Depth	Weight
<i>Metric</i>	309 mm	84 mm	325 mm	6.81 kg	440 mm	88 mm	609 mm	15.9 kg
<i>English</i>	12.2 in.	3.3 in.	12.8 in.	15 lbs.	17.3 in.	3.5 in.	24 in.	35 lbs.
Power Supply Unit (PSU)	Initially Built-in				Initially Built-in			
Primary AC Power	Standard configured: 115VAC, at 6 amps, 50Hz -60Hz. Switch configured: 230VAC at 3.5 amps, 50Hz -60Hz.				Input AC 120VAC, 5.67 amps max. 400 watts per cabinet. AC Freq. Single-phase amps, (50Hz - 60Hz).			
Power Backup	An Uninterruptible Power Supply (UPS) is required for power backup similar to the ones used for computer systems and networking equipment.							
Cooling	One chassis fan, one CPU fan				Two rear fans, one power supply fan, one CPU fan			
Operating Temperature	32°F ~104°F (0°C ~40°C)				32°F ~122°F (-1.7°C ~50°C)			
Operating Humidity	10%~95% non-condensing				-5%~95% non-condensing			
Storage Temperature	-40°F~140°F (-40°C~60°C)				-40°F ~158°F (-40°C ~70°C)			
Chassis Installation	Table-mount				19" Rack-mount (2U height)			
Compliance	UL E199948				Safety: UL/CSA 60950-1:2003 (UL RecognitionMark). EMI Verification: Verified to FCC, Class A.			
Data Storage Media	80GB Serial ATA Hard disk drive				80GB Serial ATA Hard disk drive			
CD Drive	CD-R\RW				Slimline DVD-RW			
PCI Slots	Two half length				Two full length			
USB Ports	Two – rear connection				Three – front side connection			
Serial I/O Ports	Two – rear connection				Two – front side connection			
CPU	2.93 GHZ Celeron D				2.4 GHZ Pentium 4			
Memory	Standard 512 MB (MicroMAS-D)/1 GB (MicroMAS-H)				1 GB standard (2 GB maximum)			
Operating System	Microsoft Windows XP Professional				Microsoft Windows XP Professional, Windows Server 2003 (Optional)			
Voice Resources	MicroMAS-H Host-based Media Processing (HMP Ver. 3.0), or MicroMAS-D Dialogic boards (D4PC1U).				Host-based Media Processing (HMP Standard Ver. 3.0)			
Connection to Strata CIX	HMP Single Ethernet IP connection through a network switch, or connection through analog voice ports.				HMP Single Ethernet IP connection through a network switch.			
Network Interface	10/100BaseT Ethernet Connection				1x1000/100/10Mbit, 1x100/10Mbit			
Modem	Optional USB modem supported for remote administration							
Remote Access	Remote access via the network using the Windows® XP Remote Desktop feature.							
Standard Applications	Stratagy® ES Voice Mail with Auto Attendant, Token Programming, and 5-seat Unified Messaging. eManager browser-based system administration. eMonitor monitoring of alarm conditions from multiple Strata CIX systems. My Phone Manager browser-based personal administration. Video Communication Solution (VCS)™ free trial software.							
Optional Applications	Additional Stratagy ES ports. Stratagy ES feature groups additional Unified Messaging seats, Fax, Automated Speech Recognition, Text-to-Speech. Interactive Voice Response capabilities available via Token Programming or custom development. Strata Automatic Call Distribution (ACD) and SYS modules. Insight or TASKE ACD Reporting. Info Manager Web-based telephone applications. FeatureFlex adaptability/customization tools. Video Communication Solution conference and collaboration.							
Application Installation	All application software is pre-installed. Optional applications and Stratagy ES feature groups activated through license control. IVR capabilities deployed by Authorized Toshiba Dealers.							
Optional Hardware	Dual redundant power supplies, redundant array of independent drives (RAID*) – levels 1 and 5. *RAID option systems are only sold as turn-key solutions.							

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To locate an Authorized Dealer, call: (800) 222-5805

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Literature Order #: TSD-CIX-BR-MAS-DS-VE/4500165

